

WOODSTOCK MEDICAL CENTRE NOVEMBER 2023 STATISTICS



12164 Telephone calls

This is the number of telephone calls into the practice during Nov, 4772 calls were abandoned, a third of these were made outside normal practice opening hours. Our busiest days are Monday and Friday between 8am-9am.

22748 Prescriptions

In total Woodstock provided 22748 prescriptions for our patients in November. This includes acute, repeats and serial prescriptions.



4874 Appointments

Throughout November your GPs, Nursing, Multi-disciplinary and urgent care team provided appointments face to face, over the phone or at home.

8985 Letters and Documents

All letters and documents received into the practice (e.g. hospital and clinic letters, blood results) are clinically checked to ensure all information, diagnosis and requests are being actioned.



GP workload is allocated by session and combines patient contact (appointments) and clinical admin (Inc. scripts and management of letters and documents).



Patient Education

This statistical information is provided to Woodstock's patient population to improve your understanding as to the volume of work your GPs and practice staff undertake on a monthly basis.