

**7520**

This is the number of telephone calls that are answered on a monthly basis.

**21,767** Prescriptions

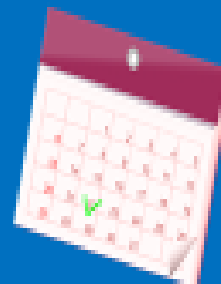
In total we provided 21,767 prescriptions for our patients in March. This includes acute, repeats and serial prescriptions.

**129** Sick lines

In total, we completed 129 sicklines this month.

**52** patients Did Not Attend

This month 52 appointments were not attended.

**4968** appointments

Throughout MONTH your GPs, Nursing, Multi-disciplinary and urgent care team provided appointments face to face, over the phone, within the care home or in the patients own home.

**6908** Letters and Documents

All letters and documents received into the practice (e.g. hospital and clinic letters, blood results) are clinically checked to ensure all information, diagnosis and requests are being actioned.

**43** Home visits

This month, we saw 40 patients at home.

**476** Referrals

This month, we sent 476 referrals for our patients.